

## Overview of Rhode Island Blood Center's (RIBC) Disaster Preparedness and Response Plan for Hospitals

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In a disaster or emergency situation, RIBC intends to conduct business as usual to the greatest extent possible. However, some circumstances may require us to invoke contingency plans, to include modified shipping schedules. Our goal is to meet the needs of the patients by maintaining adequate inventories at all times and providing real-time inventory and distribution management in response to an emergency. We will move excess inventory to where it is needed most urgently without compromising any individual hospital's critical blood supply. RIBC's extended network includes partner blood centers on the East Coast and Midwest ready to provide extra support in the event of regional disasters.

### What should you do?

During emergencies, you should first attempt to communicate your blood needs to us through regular channels. If your hospital uses our online ordering system, you should continue to use this method if internet access is available.

- If normal communication links fail, we will activate our emergency numbers listed below.
- An alternative method for contacting the department is via email.

RIBC may request certain information from you to assist with planning:

- Do you expect to receive patients or evacuate them?
- How many actual or expected casualties do you expect to receive?
- What is your current available inventory? (estimates are OK)

### RIBC Hospital Services Department is available 24 hours a day/7 days a week to assist you:

Main Numbers	EMERGENCY NUMBERS	E-Mail
401-453-8368 (Main) 401-453-8369 (2 <sup>nd</sup> ) 401-453-8587 (3 <sup>rd</sup> )	401-265-5090 (Cell) 401-223-0669 (Analog)	<a href="mailto:InventoryCoordinators@ribc.org">InventoryCoordinators@ribc.org</a>

If you are unable to reach us through the Hospital Services Department, please contact one of these key staff for assistance:

Staff	Phone	E-Mail
Beau Tompkins, Senior Executive Director	781-234-8038	<a href="mailto:BTompkins@ribc.org">BTompkins@ribc.org</a>
Darlene Folan, Vice President, Quality	401-639-4221	<a href="mailto:DFolan@ribc.org">DFolan@ribc.org</a>
Alexandra Jimenez, MD Medical Director	917-359-6451	<a href="mailto:AJimenez2@nybc.org">AJimenez2@nybc.org</a>

### What will RIBC do?

If there is advance warning, such as in most weather related events, RIBC will contact you to plan well ahead of time to confirm you have the blood inventory you need. If we perform clinical procedures in your hospital, our clinical scheduling group will work with you on a plan for patient procedures.

RIBC routinely moves blood within its network that includes blood centers on the East Coast and Midwest. We will immediately evaluate our capacity to meet your needs with local inventory and through our in-network partners. We will also contact the AABB Disaster Response Task Force and request additional assistance if needed.

### About our plan

RIBC actively participates with key government and professional organizations to maintain emergency communication channels and to provide a coordinated response. RIBC monitors communications sent via the Hospital Emergency Radio Network. Additionally Government Emergency Telecommunications Service (GETS) and Wireless Priority Service (WPS) have been made available to several key RIBC management staff. These tools assist in ensuring communication channels remain open.

Information sharing and response is coordinated with the following groups:

Who:
AABB Disaster Response Task Force
AABB Interorganizational Task Force
Rhode Island Department of Health
Rhode Island Department of Transportation
Rhode Island Emergency Management Agency
Rhode Island State Police
Providence Emergency Management Agency
Providence Fire Department
Providence Police
Rhode Island Hospital

### How can you help?

- Help us keep our contact information current, including Transfusion Service Medical Directors and Laboratory Managers/Supervisors. Please let us know when those contacts change. Don't forget about points of contact for nights and weekends if they are not the same people.
- Make sure your hospital's disaster plan addresses blood management in emergency situations. Working together, we can continue to ensure patient's needs are met in emergent situations.